

CHECKING IN

))) You Hear	You Say 💭
Good evening, madam.	Hello. I have a reservation. My name's Jennifer Zielinski.
Can you spell that, please?	Z-I-E-L-I-N-S-K-I.
For five nights?	Yes, that's right.
Can I have your passport, please?	Just a secondHere you are.
Thank you. Can you sign here, please? Thank you. Here's your key. It's room 306, on the third floor. The lift is over there.	The lift? Oh, the elevator.
Yes. Enjoy your stay, Ms Zielinski.	Thank you.



BUYING A COFFEE

))) You Hear	You Say 💭
Can I help you?	What would you like, Jenny? An espresso, please.
Single or double?	Double. Can I have a latte, please?
Small or large?	Large.
To have here or take away?	To take away.
Anything else?	No, thanks. A brownie for me, please and a croissant.
OK.	How much is that?
That's £12.45, please.	Sorry, how much?
£12.45. Thank you. And your change.	Thanks.

BUYING CLOTHES

))) You Hear	You Say 💭
Can I help you?	Yes, what size is this shirt?
Let's see. It's a small. What size do you need?	A medium.
This is a medium.	Thanks. Where can I try it on?
The changing rooms are over there.	Thank you.
How is it?	It's fine. How much is it?
lt's £44.99.	

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OXFORD



ASKING THE WAY

You Say 💭))) You Hear
Excuse me, please. Where's the Tate Modern?	Sorry, I don't live here.
Excuse me. Is the Tate Modern near here?	It's near here, but I don't know exactly where. Sorry.
Thank you.	
Excuse me. Can you tell me the way to the Tate Modern, please?	Yes, of course. Go straight on. Go past the church, then turn left at the traffic lights. And it's at the end of the street.
Sorry, could you say that again, please?	Yes, go straight on. Go past the church, then turn left at the traffic lights. And it's at the end of the street. You can't miss it!
Thank you	

ORDERING A MEAL

))) You Hear	You Say 💭
Good evening. Do you have a reservation?	Yes, a table for two. My name's Daniel O'Connor.
Come this way, please.	
Are you ready to order?	Yes. The soup and the mushroom ravioli, please. I'd like the mozzarella salad and then the chicken, please.
What would you like to drink?	Just water for me. A bottle of mineral water, please.
Still or sparkling?	Is sparkling OK? Yes, sparkling.
Thank you, sir.	Thank you.







GETTING TO THE AIRPORT

You Say 🥥))) You Hear
Could you call me a taxi, please?	Yes, of course. Where to?
To Paddington station.	And when would you like it for?
Now, please.	
How much is it?	That's £13.60, please.
Make it £15. And could I have a receipt?	Thank you very much, madam.
Could I have a ticket to Heathrow Airport, please?	Single or return?
Single, please.	Standard or first class?
Standard, please.	That's £18.
Can I pay by credit card?	Yes, of course.